

ABOUT US

Our focus is to return the injured worker to the workplace in a safe and timely manner. Comp One Ltd. is a privately owned and operated MCO, committed to providing aggressive case management services. We provide unparalleled customer service to small and large employers alike. Our dedicated and experienced staff works closely with our clients to help exceed their expectations and help them achieve their workers' compensation goals.

Knowledgeable and caring nurse case managers develop an advocate relationship with the injured worker, identify subjective barriers to recovery and allow communication of medical issues to physicians and rehab providers, as well as relating return to work issues to the employer.

COMP ONE BENEFITS

- Aggressive case management
- Teamwork approach
- Work towards an expedient return of injured worker back to the workplace
- Customized reporting materials
- Personal service

TESTIMONIALS

"As Treasurer of the Boardman Board of Education, I would like to highly recommend Comp One Managed Care as an outstanding and very qualified company. As our MCO for approximately eight years, Comp One has worked very hard to assist us in managing our Workers' Comp claims and the costs related to those claims. In this economy, their assistance with cost saving measures has been very important to our district.

Dianne and her staff are highly qualified, professional and work extremely hard for our school district. We are very pleased with the excellent service they provide."

**- Richard R. Santilli, Treasurer
Boardman, OH School System**

"I have found Comp One to be extremely helpful and informative. Comp One has helped me in getting all the facts in our claims, so we can make informed decisions."

**Larry Kidd, President and CEO
Reliable Staffing Services**

WORKERS' COMPENSATION SERVICES



ACHIEVING COLLABORATION BETWEEN ALL
PARTIES; EMPLOYER, INJURED WORKER,
PHYSICIAN, BWC AND TPA

WORKING TOGETHER TO ENSURE QUALITY
AND EFFECTIVE WORKERS' COMPENSATION
CLAIMS MANAGEMENT

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COMP₁
MANAGED CARE

Managed Care Organization (MCO)

MANAGED CARE ORGANIZATIONS (MCOs)

Comp One is responsible for:

- Medical management of claims
- Obtaining and verifying initial claim data and medical records
- Obtaining physical restrictions and assisting with light/transitional duty opportunities
- Providing network of BWC certified physicians
- Treatment reimbursement authorization and processing
- Utilization review
- Processing of medical disputes/appeals

Managed care services are provided for all state funded Ohio employers as part of your Workers' Compensation policy. There is no direct cost to the employer for MCO services. Comp One is certified by the Ohio BWC to provide case management for Ohio's employers and injured workers.



EMPLOYERS

Comp One will:

- Efficiently manage your medical and lost-time claims
- Work with you to keep your history risk free of those unnecessary lost-time claims
- Formulate a plan of action to return your injured worker to the workplace safely and quickly
- Work toward prompt resolution of claims to help keep your costs down and employees on the job
- Promote a safe work environment
- Provide on-site staffing
- Provide a "Preferred Provider Panel"

INJURED WORKERS

Comp One will:

- Help you throughout the claims process
- Ensure that there is no delay in establishing a claim with the BWC
- Facilitate medical treatment for a quick recovery and return to work
- Handle the medical management of your claim
- Process treatment reimbursement requests and medical bill payment
- Manage vocational rehab programs

With immediate notification of an injury, Comp One is a liaison between the injured worker, employer and physician and facilitates appropriate cost effective medical care with a timely return to work.



In receiving an accreditation by URAC, an MCO must prove that they have the proper structure and procedures in place to assure high quality care and security.

CompOne has been accredited since 2002

BWC

The BWC is responsible for:

- Claim determinations/allowances
- Authorizing compensation payments
- Maintaining a current and accurate record of all BWC and IC actions and decisions
- Communication to all parties on any BWC claims decisions
- Recording periods of disability
- Assisting employer with discount programs
- NCCI/Manual Classifications
- Determining employer premium payments
- Pharmacy bill payment

THIRD PARTY ADMINISTRATOR (TPA)

(Comp One will work in conjunction with any TPA)

The TPA is responsible for:

- Controlling workers' compensation costs
- Evaluating alternative rating programs and discount programs (including Group Rating, Premium Discount Programs, Retrospective Rating, Self Insurance)
- Process appeals and file motions
- Initiate claim settlements
- Pursue handicap reimbursement for pre-existing conditions

5 IMPORTANT WAYS WE HELP KEEP YOUR PREMIUMS LOW:

1. TIMELY RETURN TO WORK
2. CASE MANAGEMENT
3. PREFERRED PROVIDER NETWORK
4. TRANSITIONAL WORK
5. KNOWING YOUR BUSINESS

www.componemco.com